



INTERNAL MEDICINE & PEDIATRICS OF TAMPA BAY
10111 WILSKY BLVD. TAMPA, FL 33625

POLICY ON LABORATORY TESTING PERFORMED AT AN OUTSIDE LABORATORY FACILITY

Internal Medicine & Pediatrics of Tampa Bay offers the service of collecting laboratory specimens for the convenience of our patients.

Your insurance company will be billed a fee from our office for the collection of these laboratory tests; however the actual laboratory testing is done by an outside laboratory facility and not in our office.

Please understand that these laboratory services are billed separately from our fees and billed directly by the laboratory facility. If you should receive a bill from the laboratory facility and have questions, you must call the laboratory directly as our billing department has no control over these fees.

Please understand that your health insurance company has an individual contract with the laboratory facility and it is always the patient's responsibility to understand his/her individual health coverage plan and fees.

It is also important to be sure that your health insurance is current and valid at the time of service to avoid additional charges.

Our staff at Internal Medicine & Pediatrics of Tampa Bay will process the laboratory specimens to the best of our ability with the information provided at the time of service.

Remember, that the process of laboratory testing takes time as each specimen needs to be carefully collected and processed, sent to the laboratory, and completed at the laboratory center. Then the data needs to be sent back to our office for review by the ordering physician. We do our best to complete this process as quickly as possible.

We take great care in personally reviewing all test results. Once your primary care provider has reviewed and interpreted your individual test results, you will receive a private message from our practice to log into your private patient portal account to review results and interpretation. **If you have not received results within 7-10 business days, please send us a message through your private health portal or call our office at 813-961-2222.**

Please note: If you have not activated your patient portal account, you will be NOT be able to review your test results. Therefore, it is very important that you do not delay, activate your patient portal account today. If you have any problems logging into the patient portal, please call our office 813-961-2222

Thank You!